Important Information
UnitedHealthcare Community Plan* and OptumRx to Manage Pharmacy Benefits for Virginia CCC Plus Members -- Effective August 1, 2017

Effective August 1, 2017, UnitedHealthcare Community Plan will manage pharmacy benefits for Virginia CCC Plus Members. OptumRx, our pharmacy benefits manager, will handle claims processing for these new UnitedHealthcare Community Plan members, who will receive UnitedHealthcare Community Plan member ID cards as shown in the following example.

Claims Processing Information
Please submit claims using the following information. If you have questions, or if a member has not yet received their member ID card, please call the OptumRx Help Desk at 855-873-3493.

Name of Processor:	OptumRx
Bank Identification Number:	610494
Processor Control Number:	4444
Submitted Group:	ACUVA

Dispensing Three-Day Supply Emergency Prescriptions
You may dispense medications as an emergency three-day supply when drug therapy must start right away but prior authorization is not available, as long as you follow these policies:
- Only one three-day supply per member per drug
- For medications that cannot be dispensed as an exact three-day supply, such as metered dose inhalers, nasal sprays, topical preparations and powders for reconstitution, dispense the minimum quantity as a three-day supply.
- Complete the claim form fields as follows:
  - "Prior Authorization Type code" (Field 461-EU) = '8'
  - "Prior Authorization Number Submitted" (Field 462-EV) = '3'
  - "Day Supply" in the claim segment of the billing transaction (Field 405-D5) = '3'

Member ID Card Example

To help reduce processing errors, please confirm the information on each member's ID card before submitting prescriptions. If you have questions, please call the OptumRx Help Desk at 855-873-3493.

Thank you.